

WINDOWS AND DOORS Support

HARVEY Slimline Single Hung Windows and Therma-Tru Smooth-Star Doors

Child Lock Protection - Each of your windows is equipped with 2 pop-out latches that prevent it from opening more than a few inches. Especially appropriate on second floor.

Tilting for Washing – The bottom panel of each window can be tilted into the room to wash the outside, with no need to remove the screen. Here's a video link: www.youtube.com/watch?v=iDB5Sq4ECu4. Unfortunately the top panel does not tilt (why it's called "single hung"), so you need to remove screen and reach outside to wash.

Washing the Windows - Harvey recommends a water and mild detergent solution, or a standard household glass cleaning product, NOT gritty abrasive cleaning agents, rust removal products or razor blades.

Removing the Screens – rotate the 2 clips on each side of the screen and use the tab at the bottom to push it outward. Once free, angle it and pull it inside. This can be a tricky maneuver, so you might want to watch the video at www.youtube.com/watch?v=iDB5Sq4ECu4

Cleaning the Screens – there are multiple schools of thought on this topic. You can choose from:

- 1) The Wet Method – most frequent recommended, typically involves a soap and water solution.
- 2) The Dry Method – Uses a soft bristle brush or vacuum brush attachment. Proponents say it avoids streaking.
- 3) The Lint Brush Method – which also works with a Mr. Clean Magic Eraser.

You can explore each of these methods at:

www.countryliving.com/

Warranty Information – Harvey offers a limited warranty, 20 years for windows and lifetime for doors. www.harveybp.com/support-center/warranty is your link to complete warranty information. According to Harvey, all windows and doors have been registered by Thorndike, but you might want to register one of each just to get into their database. To do so, you will need to locate the information label on the side of each window and on the top of each door.



Latch Closed. Open. Engaged.



Unlock the window, raise the lower panel 4-6", slide both latches toward the middle and gently pull the top inward.



Need Help? One of our listed Vendors, Plimoth Glass, is a Harvey dealer.
175 Court Street, 508-746-0119



Prepared by the Summer Reach Homeowners Maintenance and Repair Support Club.

The user recognizes that this information has been created by their neighbors on a voluntary basis and is not intended to supersede any information in their owner's manual regarding maintenance or service. The List of Providers is for advisory purposes only and in no way should be construed as warranty or guarantee. User assumes all responsibility to determine the fitness of the service provider for their particular task. Version 03.15.2021.