

FIREPLACE Support

HEATILATOR MODEL # NDV4236I-B

You should have an Owner's Manual. If not, you can download one at:
https://downloads.hearthnhome.com/installManuals/2382_981.pdf

Suggested Maintenance. The manual provides instructions and suggests that every season you should:

- Clean the glass
- Clean the decorative front
- Check the venting

It also suggests that you should have a qualified service technician inspect the unit annually. However, the SR installer has indicated that every season is probably unnecessary, that every two years is plenty. Even 3-4 years if you don't use the fireplace frequently.

Where to get Service. Contact the Installer:

Hearthside Specialty Fireplace

Builder Division

508-234-2800

1 Main Street, Whitinsville MA 01588

Contact Melissa: melissa@hearthcorp.com

Nicole: buildersupport@heartcorp.com

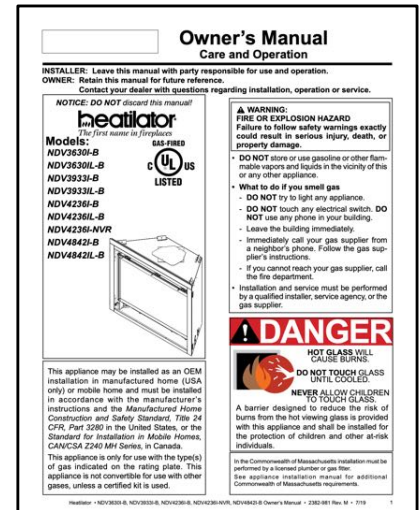
Do it Yourself? The following website has instructional videos about how to maintain your fireplace and troubleshoot problems:

<https://www.heatilator.com/owner-support/use-and-care-videos>

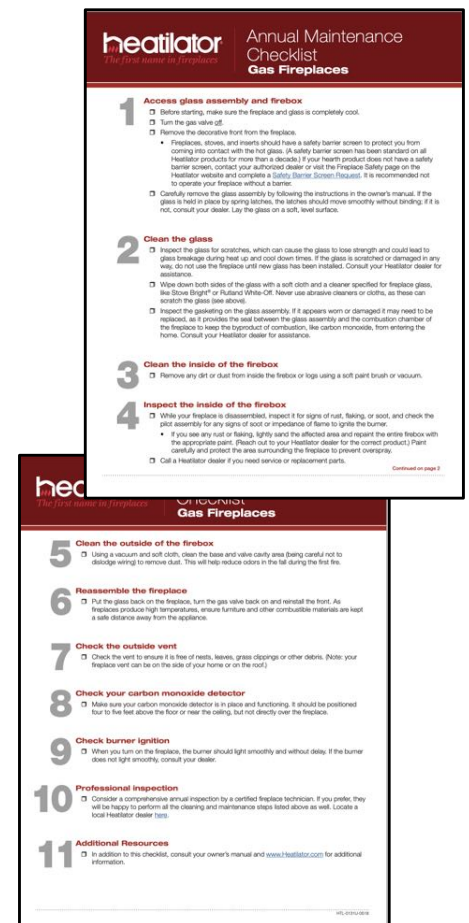
You can download the "Annual Maintenance Checklist" at:

https://downloads.hearthnhome.com/communications/HTL-0131U-0518_FireplaceMaintenanceChecklist.pdf

Did You Know? In the event of a **power failure**, you can still start your fireplace. Just insert 2 "D Cell" batteries in the holder shown below, and the fireplace will light. Note: Do NOT insert batteries EXCEPT in the event of a power failure.



Heatilator Owner's Manual



Annual Maintenance Checklist



Prepared by the Summer Reach Homeowners Maintenance and Repair Support Club.

The user recognizes that this information has been created by their neighbors on a voluntary basis and is not intended to supersede any information in their owner's manual regarding maintenance or service. The List of Providers is for advisory purposes only and in no way should be construed as warranty or guarantee. User assumes all responsibility to determine the fitness of the service provider for their particular task. Version 03.15.2021.